e created: Sun 22/05/201

Shoplifting Performance Improvement Action Plan

| Current Stakeholders as of 22/05/2016 | Organisation | |
|--|-----------------|--|
| PS Chris O'Leary | Sussex Police | |
| PCSO Adrian Bell | Sussex Police | |
| PCSO Charlene Parsons | Sussex Police | |
| PEO Louisa Hull | Sussex Police | |
| Neil Worth | HDC | |
| Kirsty Lindgren | HDC | |
| PC James Munden | Sussex Police | |
| Greg Charman | HDC | |
| David Sheldon | Horsham Matters | |
| Helen Bubloz | PEO Sus Pol | |
| Gary Mortimer-Cook | HDC | |
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| Meetings | Date | |
| Initial discussion meeting | 04/05/2016 | |
| JAG (LAT members considered) | 14/07/2016 | |
| Second meeting (SusPol and HDC) | 14/07/2016 | |
| Meeting (PS O'Leary & Kirsty Lindgren) | 26/07/2016 | |
| Multi Agency Meeting at HDC | 08/11/2016 | |
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| Item No 1 | Action Top 5 repeat offenders to be adopted by group with targetted support and enforcement | Owner PS O'Leary & Kirsty Lindgren & PC Munden | Comments 27/07/16 - xxxx has been removed as he has not committed any offences for several months. x is currently prolific and has replaced him. | Result |
| | | | 27/07/2016 - PC Munden is now creating CBO files for x, y and z. 02/09/2016 - meeting X in court Thurs 08/09/16. PC Walker/Bailey to attend re CBO x charged with D&I and theft. CBO to be served, papers complete y CBO file complete - to be served on next offence | |
| | | | Anika Clough to add q to shoplifting board. 27/11/16 - x has been served his CBO and has already breached. He is currently a District Target. | |
| 2 | Top 10 repeat locations and poor detection rate to be adopted and improvement plan implemented 1) 2) 3) 4) 5) 6) 7) 8) | PCSO Bell & Parsons | 02/09/2016 - Stores to be visited to link in with management and issue prevention guide that was previously produced by PC Munden. This to be done once the documents have been updated as per Action 4. | |
| 3 | Shoplifting offences weekly review Stats to be produced each Monday for previous weeks crimes | PS O'Leary | 27/07/2017 - PS O'Leary sent email to Colin Purslow to request weekly data. 27/11/2016 - PS O'Leary received Op Tinsel stats from Darin Bird and has requested updated stats | |
| | | Colin Purslow/Darin Bird | each week to keep on top of current trends/crime patterns. | |
| 4 | Shop 'crime reporting' plan | Neil Worth/Greg Charman | 02/09/2016 - CO to email NW with previous shoplifting documents and HDC will rebrand these and refresh them before giving to stores. | |
| | Shops to be given pack to help improve reporting practices including prompt cards/labels/pads for tills. | | 27/11/2016 - Following the meeting on 08/11/16, Greg Charman/Shelley Gosden progressing this. | |
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| 5 | Shopwatch | Council/Police | 26/07/2016 - Kirstly Lindgren has contact details for ECINS. | |
| | | | 02/09/2016 - New shopwatch website. KL has contacted Empowering Communities | |
| | | | New system is called SIRCS. Graham Pegler will be visiting to demonstate | |
| | Current scheme on existing website is not fit for purpose and needs to be created on a new platform with easy to view data and to be more user friendly | | 27/11/2016 - Graham will hopefully be doing a live link computer link on 16/12/16 to demonstrate the new system. | |
| | | | There is also a possible new phone app that could be used for shopwatch called DISC. PS O'Leary has contacted Crawley NPT who may already use this app. To be discussed at next meeting on 16/12/16. | |
| | | | Also to consider is a website called Facewatch. To be discussed at next meeting. | |
| | | | At the last meeting we discussed the possibility of employing a shopwatch coordinator and the option of this being a volunteer or a paid employee. Chichester have this in place so HDC linking in with Chi. | |
| 6 | Shopwatch radio | PC Munden/PCSO Bell | 02/09/2016 - Check spreadsheet to check upto date. | |
| | Shopwatch radio spreadsheet of current shops in possession of a radio to be updated Radio pocedecure to be presented to stores Radio for front office | | Food Rocks Market considering purchasing a radio or two. | |
| | DRT to allocate a shoplifting SPOC per section | | 02/09/2016 - PS O'Leary to arrange DRT SPOC to ensure radio is taken out by DRT 27/11/2016 - Horsham matters want to sign up to shopwatch. PCSO Parsons if radio also to be purchased. | |

| 7 | Meeting at the Capitol Shopwatch/shoplifting seminar at the Capitol theatre. All shops to be invited to attend with presentation on shoplifting/theft offences, some short videos and practical exercices. To be used as networking event also. The above idea has been discarded and a new idea is to do a series of short videos for staff. | PS O'Leary/PCSO Parsons | 02/09/16 To be deferred until first meeting with Gill Buchanan and Gary Mortimor Cook 27/11/16 - Following the meeting on 08/11/16 the general feeling was that a meeting such as this would not attract enough attendees to make it worth while and that perhaps a series of videos available on youtube could be a better option. The idea would be to educate shopworkers about what to look out for, when and how to report etc. | |
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| 8 | Signage Shopwatch logo to be re-created Police patrol signs for town centre (plain clothes) | Neil Worth | 02/09/2016 - Shopwatch logo to be confirmed and new products to include new logo. This may be the blue eyed picture 02/09/2016 - It's felt that signs in the town will have minimum impact so this has been cancelled as an action. | Cancelled |
| 9 | Press Plan to re-launch shopwatch in press and social media to show joined up working. Shoplifting SIRD images to be put in press | PS O'Leary PS Jacobs/PS O'Leary | Once shopwatch is ready to be relaunched then press to be notifed. 02/09/16 - There are too many factors that make putting SIRD images in the press problematic due due to PACE. The work involved to get this off the ground is not proportionate to the likley returns. This part of the action has been cancelled. | Cancelled |
| 10 | Shopwatch board at Horsham Police Station | PCSO Parsons/PCSO Bell | Completed by PCSO Anika Clough. | |
| 11 | ESIBS for Special Constables to be requested to patrol on Op Retail/Op Tinsel | PS O'Leary/PCSO Clough | | |
| 12 | New shopwatch logo to be designed | Greg Charman/PS O'Leary | Greg Charman liaising with HDC design department. PS O'Leary linking in with Helen Bubloz as there is a relatively new poster from Sus Pol Corp Comms | |